Mailbox: TE Helpdesk Communications

Headers: TEIS

Subject: Upgrade your Mac to macOS Sierra – Available September 20, 2016

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| Distribution: All TE Employees using Mac Devices  Apple will be releasing their newest OS -- macOS Sierra -- on **Tuesday, September 20**.  As with the El Capitan release, we are presenting “day of release” upgrade availability for Sierra, so when Apple releases Sierra on the 20th, we’re ready to roll!  ***Before you upgrade, be sure to read the important upgrade instructions posted on the*** [***Apple Repository***](http://applerepository.tycoelectronics.com/Upgrade-to-Sierra/Upgrade-Quickstart.pdf)***.*** The Mac depends on third party software to log you into the TE network; therefore, following the instructions will help you avoid disruption and provide a better overall upgrade experience.  As mentioned in our updated post on the [Mac Community](https://communities.connect.te.com/sites/MAW/Blog/Lists/Posts/Post.aspx?ID=36) regarding AirWatch, this software will now be installed as part of the Sierra upgrade process.  Because this upgrade process modifies the software used to connect to the TE network, in order for the upgrade to be successful, you must perform the installation steps while at a TE site. If you attempt to upgrade while using VPN, you **will not be able to reconnect to the TE network to finish the process.**  **Work more seamlessly with Sierra**   1. **Let Siri Help** – a staple of iOS for years, now the convenient virtual assistant will be on the Mac, both on the menu bar and dock. Forget where you stored that file? Just ask Siri to find it for you. You can even ask Siri to search for files you opened this week. Let Siri work for you while you’re doing other things. 2. **Universal clipboard** -- providing a seamless experience between your Mac and other iOS devices, you can copy images, video, text, and other data from one device and paste on another. Did you start your travel list on your laptop and need to leave for the airport? Just copy it to your clipboard and paste it over to your iPhone. 3. **Optimize your Storage** – let Sierra work for you in the background to free up space on your local disk. This includes seldom-used files and installers once you’ve used them. Some of these features allow for automated removal of unused documents, migrating them to Apple’s cloud. As always, **we advise caution to ensure that no TE data is stored insecurely.** 4. **Display Multiple Windows in Tabs –** no more window clutter on your desktop. Now you can put multiple windows of any program into tabs, just like Safari, letting you easily navigate between them. 5. **Play video with Picture-in-Picture** – like the iPad, picture-in-picture is coming to your Mac. Unlike El Capitan, however, the video will stay on top of whatever you are working on and not drop to the background. Play a video in any corner of your desktop and continue working at the same time.   To stay informed about Mac technologies at TE, please join the [Mac@Work](http://myte-prod.tycoelectronics.com/sites/MAW/default.aspx) community.  If you have any questions regarding this upgrade, please contact your local [Help Desk](http://myhelpdesk.tycoelectronics.com/map.aspx).   |  |  |  |  | | --- | --- | --- | --- | | Karen Patterson  Manager, Digital Workplace  Global Infrastructure Solutions (GIS)  TE Information Solutions  [karen.patterson@te.com](mailto:karen.patterson@te.com) | [Karen Patterson](javascript:void(0)) | Conor Schutzman  Mac Evangelist, Digital Workplace  Global Infrastructure Solutions (GIS)  TE Information Solutions  [conor.schutzman@te.com](mailto:conor.schutzman@te.com) | TE225359_JpegPhoto.jpeg | |

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